



DEPOSIT POLICY

The following policies have been designed to maintain an efficient surgery schedule and ensure the fair distribution of the doctor's surgery time for all patients. We hope the policies do not cause significant inconvenience and truly appreciate your cooperation.

- **How much? A non-refundable deposit of \$100**, cash or credit card (Visa, MasterCard, Discover, or American Express), **is required to reserve** your desired surgical date and is **due at the time** of reserving the date of your procedure. **Deposits are NON-REFUNDABLE.**
- **When to reserve space?** You are welcome to make your reservation for surgery on the day of your consultation or you can call back and reserve your surgical spot via phone. We do not take surgery reservations via email. There is the information we must share and receive that is easier to obtain and provide via phone.
- **Rescheduling.** Surgeries may be rescheduled up to 2 times. If a 3rd reschedule is required, a new deposit is required and the original deposit is forfeited.
- **Final Payment.** Final payments must **be received at the time** of drop-off. We accept cash, credit, and approved financing. See Reception or Business Office for financing options.

Thank you for placing your trust in HCO Pet Clinic.

*** Documented feral animal expectations will apply to the same day reschedule request.**

I certify that I have read this form, fully understand and comply with the financial terms related to my pet's surgical procedure and that all monies paid toward the treatment of my pet are non-refundable.

Pet Parent/Owner/Guardian

Date